

John Gribbin Realty Privacy Statement

John Gribbin Realty is committed to protecting the privacy of all clients who utilise our services. In order to ensure that we are consistent in this approach, John Gribbin Realty has adopted a Privacy Policy to comply with the National Privacy Principles contained within the Privacy Amendment (Private Sector) Act 2000.

Privacy Policy

John Gribbin Realty is a real estate agency and takes its obligations under the Privacy Act seriously. This policy is written to ensure that we respect and keep safe all the personal information you may provide to John Gribbin Realty in any transaction you have with us.

Use And Disclose

Personal information is collected for the purpose of processing applications for tenancy leases, sales enquiries and contracts, responding to your web enquiries, sending our promotional material on services.

John Gribbin Realty does not provide any other commercial organisation personal details on any individual.

Access And Correction

Anyone who has provided personal information to our company may access this information and issue corrections if necessary. John Gribbin Realty undertakes to ensure that any amendments to information are actioned in a timely and efficient manner. In most cases, you will be asked to verify your identity prior to personal information being disclosed. This ensures that information is only provided to the correct person and that the privacy of others is not undermined. All requests for information will be dealt with in a confidential manner and requests for access will in no way effect any commercial arrangements that may be in place between yourself and John Gribbin Realty.

Anonymity

Wherever practicable, John Gribbin Realty will allow any individual to seek out and obtain information in a confidential manner and without the need to identify themselves.

What To Do If You Have A Privacy Complaint

Our aim is to ensure that we treat all personal information with respect and care. However, should you have a complaint that relates to how we have collected or used the information you have provided on yourself, we would like the opportunity to remedy the problem.

John Gribbin Realty has a complaints register for this purpose, and all privacy complaints will be dealt with in a timely manner. Should you have a complaint, please address it to the Manager, Shop 11, Kingsvale Centre, 302 Ross River Road, Aitkenvale QLD 4814. In the unlikely event that the matter cannot be resolved between John Gribbin Realty and an individual, then the matter should be referred to the Office of the Federal Privacy Commissioner.